

Grievance and Redressal - 2022– 2023



SNMV College of Arts & Science
Institute of Management
(Shri Nehru Maha Vidyalaya)

Re-Accredited with 'A' Grade by NAAC - ISO 9001:2008 Certified Institution
Sponsors
Estd. 1989 (Approved by Govt. of Tamilnadu, AICTE New Delhi, Affiliated to Bharathiar University, Coimbatore) Estd. 1964



ACADEMIC YEAR 2022-2023

NO.SGRC/2022

Date: 15/07/2022

The meeting of the students GrievancesRedressal committee was held on 15th July at 11.00 am with the members of the committee in Apex seminar Hall

AGENDA

The repair and maintenance work of the non- functioning of AC and tube lights in lab it was stated by the lab in charge

In the meeting the following points were discussed for implementation (2022-2023)

MINUTES

1. The tube lights in girls hostel wing1 was not functioning properly
2. The necessity of having more lights in the girls hostel was explained in the meeting
3. The faculty members suggested the accumulation of all the three years students in college bus may lead to ragging environment
4. The hall number 406 board was not in good condition
5. Low performance of internet facility in MBA lab was registered
6. In girls hostel wing 2 bathroom lights were not working in good condition
7. The student using lab IV registered that there is no proper ventilation

The above points were discussed in the meeting

S NO	NAME OF THE MEMBER	DESIGNATION IN COMMITTEE
1	Dr. B. Subramani,Principal	Chairman
2	Mrs. S. Kavunthi, Hod/ Maths	Member
3	Mrs. K. TamilselviHod/ Cs	Member
4	Mr. M. Chandrakumar / Hod/Bca	Member
5	Dr.P. ChinnaSahaya Rani Hod/ B.Com CA	Member



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ACTION TAKEN REPORT

1. The suggestion was brought to the knowledge of the principal through HODs Dean and grievances redressal cell; faculty members should travel along with students in the buses which start at 1.30 pm this will add strength to anti- ragging measures
2. The tube lights were replaced with new ones
3. The fan were serviced and it is working in good condition
4. All the problems were taken to the electrician regarding tube lights and the problems were rectified.
5. The issues regarding the switch board was considered and it was replaced with a new one
6. The stated issues were rectified immediately regarding the computer lab
7. The complaints were taken to the administrative officer and corrective actions were taken for cleaning the restrooms often.



PRINCIPAL

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ACADEMIC YEAR 2022-2023

NO.SGRC/2022

Date: 17/03/2023

The meeting of the students Grievances Redressal committee was held on 17th march at 11.00 am with the members of the committee in Apex seminar Hall

AGENDA

Hostel and maintenance work

in the meeting the following points were discussed for implementation (2022-2023)

MINUTES

1. Students had requested to improve in food provided in hostel
2. Students had difficulty to avail the food at canteen because of insufficient space
3. Low performance of internet facility in MBA lab was registered
4. In few of the water doctor, flow of hot water is not properly working

The above points were discussed in the meeting

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ACTION TAKEN REPORT FOR THE YEAR 2022-2023

1. A proposal is made in the renovation of the canteen in the way of extending more spacious
2. Hostel students were called for a meeting and discussed the current food menu and got their opinion on the food change, necessary action taken in the food menu
3. All the problems were taken to the electrician regarding tube lights and the problems were rectified.
8. The complaints were taken to the administrative officer and corrective actions were taken for cleaning the restrooms often.
9. All the issues were considered and the required action were taken



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