

Grievance and Redressal - 2021– 2022



SNMV College of Arts & Science
Institute of Management
(Shri Nehru Maha Vidyalaya)

Re-Accredited with 'A' Grade by NAAC - ISO 9001:2008 Certified Institution

Etd. 1989 (Approved by Govt. of Tamilnadu, AICTE New Delhi, Affiliated to Bharathiar University, Coimbatore)



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Website: www.snmv.ac.in

Email: response@snmv.ac.in

ACADEMIC YEAR 2021 – 2022

No. SGRC / 2021/01

Date: 30.11.2021

The meeting of the Student Grievance Redressal Committee was held on 30.11.2021 at 11:00 am with the members of the committee through online (Google Meet)

AGENDA:

Problems in attending Online Exam

In the meeting, the following points were discussed for implementation (2021 – 2022)

MINUTES:

1. Students had difficult to attend online exam
2. Students had problems in sending answer scripts
3. Few students requested to utilize college internet resources

The above points were discussed in the online meeting.

Sl. No.	NAME OF THE MEMBER	OFFICIAL DESIGNATION & DEPARTMENT	DESIGNATION IN COMMITTEE
1.	Dr. B. Subramani	Principal	Chairman
2.	Mrs. S. Kavunthi	HOD, Maths CA	Member
3.	Mr. M. Chandra Kumar	HOD, Computer Applications	Member
4.	Mr. R. Nandha Kumar	HOD, IT	Member
5.	Mrs. K. Dharani	Assistant Professor	Member
6.	Mrs. V. Malathi	Assistant Professor	Member

Date: 15.12.2021

ACTION TAKEN REPORT (2021 – 2022)

1. Necessary action was taken and specific video presentation was given to the students on how to attend the online examination.
2. An awareness video related to downloading question paper and uploading answer scripts on time was posted on the YouTube for future reference.
3. The students who are really suffering in utilization of internet resources in their locality are identified and given permission to come in direct to college to write the exam with all precautions.
4. Students are asked to keep all the answer scripts safely after each exam and at the end of last exam, they can send it all together in a single cover and also submit the scripts in person if possibly.



A handwritten signature in green ink, appearing to be "Dr. B. Subramani".

Dr. B. SUBRAMANI
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ACADEMIC YEAR 2021 – 2022

No. SGRC / 2021/01

Date: 09.03.2022

The meeting of the Student Grievance Redressal Committee was held on 09.03.2022 at 11:00 am with the members of the committee.

AGENDA:

Canteen, Hostel and Maintenance Work

In the meeting, the following points were discussed for implementation (2021 – 2022)

MINUTES:

1. Students had difficult to avail the food at canteen because of insufficient space
2. Students had requested to improve in food provided in hostel
3. In few of the water doctor, flow of hot water is not properly working
4. Lack of performance of the Air-condition in Lab 1 was mentioned

The above points were discussed in the meeting.

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3.	Mr. M. Chandra Kumar	HOD, Computer Applications	Member
4.	Mr. R. Nandha Kumar	HOD, IT	Member
5.	Mrs. K. Dharani	Assistant Professor	Member
6.	Mrs. V. Malathi	Assistant Professor	Member

Date: 15.04.2022

ACTION TAKEN REPORT

1. Necessary action was taken and the AC problem identified in the mentioned Lab 1 were serviced and been rectified.
2. A proposal is made in the renovation of the Canteen in the way of extending more spacious, so that the students can take their food without any congested and in a healthy environment.
3. Hostel students were called for a meeting and discussed the current food menu and got their opinion on the food changes, necessary action was taken in the food menu.
4. The non-working Water Doctor were identified and necessary action was taken and those are serviced well and the problem was solved, hot water is pouring was good.
5. All the issues were considered and the required actions were taken.



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