

## Grievance and Redressal - 2020– 2021



**SNMV** COLLEGE OF ARTS & SCIENCE  
AND  
INSTITUTE OF MANAGEMENT  
(SHRI NEHRU MAHA VIDYALAYA)

Approved by AICTE, New Delhi & Affiliated to Bharathiar University  
Re-Accredited (3rd Cycle) with "A" Grade by NAAC



Sponsors

Website: [www.snmv.ac.in](http://www.snmv.ac.in)

Email: [response@snmv.ac.in](mailto:response@snmv.ac.in)

### ACADEMIC YEAR 2020-2021

NO.SGRC / 2020/01

DATE: 06-12-2020

The meeting of the Student Grievance Redressal Committee was held on 06.12.2020 at 11.00 am with the members of the committee through Google Meet (<https://meet.google.com/zae-zkai-jws>).

#### AGENDA:

Problems faced in online class.

In the meeting, the following points were discussed for implementation (2020-2021)

#### MINUTES:

1. Students had difficult to attend exams through online.
2. Students attendance in virtual classroom has to be improved.
3. Students have requested for study material through online.

The Above points were discussed in the online meeting.

S.NO	NAME OF THE MEMBER	OFFICIAL DESIGNATION & DEPARTMENT	DESIGNATION IN COMMITTEE
1	Dr.B.Subramani	Principal	Chairman
2	Dr.P.Manjula Suresh	HOD,English and DEAN-Languages	Member
3	Mrs.S.Kavunthi	HOD,Maths CA	Member
4	Mr.M.Chandra Kumar	HOD,Computer Applications	Member
5	Mrs.Y.Prasanna	HOD,Commerce(CA)	Convener
6	Mrs.K.Dharani	Assistant Professor	Member

2023/8/18 12:48



**SNMV** COLLEGE OF ARTS & SCIENCE  
AND  
INSTITUTE OF MANAGEMENT  
(SHRI NEHRU MAHA VIDYALAYA)

Approved by AICTE, New Delhi & Affiliated to Bharathiar University  
Re-Accredited (3rd Cycle) with "A" Grade by NAAC



Sponsors

Website: [www.snmv.ac.in](http://www.snmv.ac.in)

Email: [response@snmv.ac.in](mailto:response@snmv.ac.in)

**ACADEMIC YEAR 2020-2021**

NO.SGRC / 2021/02

DATE: 15-02-2021

The meeting of the Student Grievance and Redressal Committee was held on 15.02.2021 at 11.00am with the members of the committee in Apex Seminar Hall.

**AGENDA:**

Repair and maintenance work

In the meeting, the following points were discussed for implementation (2020-2021)

**MINUTES:**

1. The non-working of fan in room number 220, 225, 12, & 140 were mentioned.
2. The lack of performance of Air condition in lab three was mentioned.
3. The Water Doctor near B.Com CA Department and in MBA Block are not working properly.

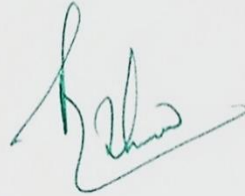
S.NO	NAME OF THE MEMBER	OFFICIAL DESIGNATION & DEPARTMENT	DESIGNATION IN COMMITTEE
1	Dr.B.Subramani	Principal	Chairman
2	Dr.P.Manjula Suresh	HOD,English and DEAN-Languages	Member
3	Mrs.S.Kavunthi	HOD,Maths CA	Member
4	Mr.M.Chandra Kumar	HOD,Computer Applications	Member
5	Mrs.Y.Prasanna	HOD,Commerce(CA)	Convener
6	Mrs.K.Dharani	Assistant Professor	Member

2023/8/18 12:49

DATE: 03-03-2021

**ACTION TAKEN REPORT FOR THE YEAR 2020-2021**

1. Necessary action was taken and separate video presentation was given to the students on how to attend the online examination.
2. An awareness video related to Digital Classroom was created by the college technical team and it was posted on the YouTube for future reference,
3. All the subject faculty members created a Google Classroom and posted the notes to the respective class students.
4. Necessary action was taken and fans were repaired by the electrician.
5. The Air conditions were serviced and problems were rectified.
6. All the issues were considered and the required actions were taken.



PRINCIPAL  
SHRI NEHRU MAHILA VIDYALAYA  
COLLEGE OF ARTS & SCIENCE  
SHRI GAMBIRMAL DAFNA NAGAR,  
MALUNACHAMPATTI  
COIMBATORE - 641 050