

## Grievance and Redressal - 2019– 2020



**SNMV** COLLEGE OF ARTS & SCIENCE  
AND  
INSTITUTE OF MANAGEMENT  
(SHRI NEHRU MAHA VIDYALAYA)  
Approved by AICTE, New Delhi & Affiliated to Bharathiar University  
Re-Accredited (3rd Cycle) with "A" Grade by NAAC



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### ACADEMIC YEAR 2019-2020

NO.SGRC / 2019/02

DATE: 14-08-2019

The meeting of the Student Grievance Redressal Committee was held on 14.08.2019 at 11.00 am with the members of the Committee in Apex Seminar Hall.

#### AGENDA:

Transportation Problem

Repair And Maintenance work

In the meeting, the following points were discussed for implementation (2019-2020)

#### MINUTES:

1. The need for hot water facility in water doctor was pointed out in the meeting.
2. The complaints of Transportation facility to Anaimalai area was mentioned in the meeting.
3. The napkin disposal machine in girls restroom wing 1 was not in good condition.

The Above points were discussed in the meeting.

S.NO	NAME OF THE MEMBER	OFFICIAL DESIGNATION & DEPARTMENT	DESIGNATION IN COMMITTEE
1	Dr.B.Subramani	Principal	Chairman
2	Dr.P.Manjula Suresh	HOD,English and DEAN-Languages	Member
3	Mrs.S.Kavunthi	HOD,Maths CA	Member
4	Mr.M.Chandra Kumar	HOD,Computer Applications	Member
5	Mrs.Y.Prasanna	HOD,Commerce(CA)	Convener
6	Mrs.K.Dharani	Assistant Professor	Member

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**ACADEMIC YEAR 2019-2020**

NO.SGRC / 2020/03

DATE: 09-01-2020

The meeting of student Grievance and Redressal Committee was held on 09.01.2020 at 11.00 am with the members of the Committee in Apex Seminar Hall.

**AGENDA:**

Repair and Maintenance Work

In the meeting, the following points were discussed for implementation (2019-2020)

**MINUTES:**

1. M.Com students complained they don't have fans in their classrooms.
2. The white boards in hall number 412, 404 and 405 were not clear.
3. The Classrooms when not cleaned properly in UG blocks.

The Above points were discussed in the meeting.

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3	Mrs.S.Kavunthi	HOD,Maths CA	Member
4	Mr.M.Chandra Kumar	HOD,Computer Applications	Member
5	Mrs.Y.Prasanna	HOD,Commerce(CA)	Convener
6	Mrs.K.Dharani	Assistant Professor	Member

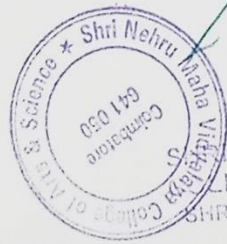


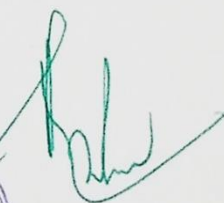
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DATE: 0-03-2020

### **ACTION TAKEN REPORT FOR THE YEAR 2019-2020**

1. The problem related to Transportation was taken to the Management through the Principal and a new bus route to Kottur was implemented.
2. The systems were serviced and the problems were rectified.
3. The hot water facility was provided in all water doctors.
4. Separate bus route was implemented to Anaimalai area.
5. Necessary action was taken on problems was sorted out.
6. New pedestal fans were given to the classrooms.
7. Necessary action was taken regarding the white board.
8. All the issues were considered and required action was taken.



  
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