

## Grievance and Redressal - 2018– 2019



**SNMV** COLLEGE OF ARTS & SCIENCE  
AND  
INSTITUTE OF MANAGEMENT  
(SHRI NEHRU MAHA VIDYALAYA)  
Approved by AICTE, New Delhi & Affiliated to Bharathiar University  
Re-Accredited (3rd Cycle) with "A" Grade by NAAC



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### Academic Year 2018-2019

NO.SGRC / 2018/02

Date: 06-08-2018

The meeting of the Student Grievance Redressal Committee was held on 06.08.2018 at 11.00 am with the members of the committee in Apex Seminar Hall.

#### AGENDA:

The Repair and Maintenance work of the non-functioning of AC and tube lights in lab II was stated by the LabhCharge.

In the meeting, the following points were discussed for implementation (2018-2019)

#### MINUTES:

1. The need of fixing new tube lights and repairing the switch boards in Maths Department was stated in the meeting.
2. The Tube Lights in Girls Hostel Wing 1 was not functioning properly.
3. The Geyser was not working in Girls Hostel wing 1, and this was registered in the meeting.

The Above points were discussed in the meeting.

| S.NO | NAME OF THE MEMBER  | OFFICIAL DESIGNATION & DEPARTMENT | DESIGNATION IN COMMITTEE |
|------|---------------------|-----------------------------------|--------------------------|
| 1    | Dr.B.Subramani      | Principal                         | Chairman                 |
| 2    | Dr.P.Manjula Suresh | HOD,English and DEAN-Languages    | Member                   |
| 3    | Dr.A.Mohanasundaram | DEAN, Commerce                    | Member                   |
| 4    | Mrs.S.Kavunthi      | HOD,Maths CA                      | Member                   |
| 5    | Mr.M.Chandra Kumar  | HOD,Computer Applications         | Member                   |
| 6    | Mrs.Y.Prasanna      | HOD,Commerce(CA)                  | Convener                 |

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Academic Year 2018-2019

NO.SGRC / 2018/01

Date: 18-06-2018

The meeting of the Student Grievance Redressal Committee was held on 18.06.2018 at 11.00 am with the members of the Committee in Apex Seminar Hall.

**AGENDA:**

Anti ragging measures.

Repairs and Maintenance work.

In the meeting the following points were discussed for implementation (2018-2019)

**MINUTES:**

1. The Faculty Members suggested the accumulation of all the three years students (I, II&III) in College bus may lead to Ragging Environment.
2. In Girls Hostel wing 2 bathroom lights were not working in good condition.
3. The complaints of the poor condition of fans in Boys Mess were registered.
4. The necessity of having more lights in the girl's hostel was explained in the Meeting.

The Above points were discussed in the meeting.

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|------|---------------------|-----------------------------------|--------------------------|
| 1    | Dr.B.Subramani      | Principal                         | Chairman                 |
| 2    | Dr.P.Manjula Suresh | HOD,English and DEAN-Languages    | Member                   |
| 3    | Dr.A.Mohanasundaram | DEAN, Commerce                    | Member                   |
| 4    | Mrs.S.Kavunthi      | HOD,Maths CA                      | Member                   |
| 5    | Mr.M.Chandra Kumar  | HOD,Computer Applications         | Member                   |
| 6    | Mrs.Y.Prasanna      | HOD,Commerce(CA)                  | Convener                 |

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### Academic Year 2018-2019

NO.SGRC / 2019/03

Date: 08-01-2019

The meeting of the Student Grievance Redressal Committee was held on 08.01.2019 at 11.00 am with the members of the Committee in Apex Seminar Hall.

#### AGENDA:

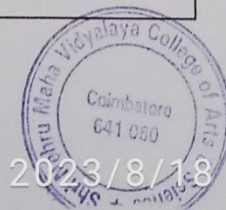
Repair and Maintenance Work

In the meeting, the following points were discussed for implementation (2018-2019)

#### MINUTES:

1. The Restrooms in MBA block are not clean, the girl students felt that all the restrooms are in western type and they should be cleaned often.
2. The Hall number 405 board was not in good condition.
3. Low performance of Internet Facility in MBA Lab was registered.
4. The Students using Lab IV registered that there is no proper ventilation.

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| 4    | Mrs.S.Kavunthi      | HOD,Maths CA                      | Member                   |
| 5    | Mr.M.Chandra Kumar  | HOD,Computer Applications         | Member                   |
| 6    | Mrs.Y.Prasanna      | HOD,Commerce(CA)                  | Convener                 |



DATE: 04-03-2019

**ACTION TAKEN REPORT FOR THE YEAR 2018-2019**

1. A suggestion was brought to the knowledge of the Principal through HODs, Deans and Grievance Redressal Cell; Faculty Members should travel along with the Students in the buses which start at 1:30 p.m; this will add Strength to anti-ragging measures.
2. The Tube lights were replaced with new ones.
3. The fans were serviced and it is working in good condition.
4. All the problems were taken to the electrician regarding tube lights and the problems were rectified.  
The issues were considered and the required action was taken.
5. The Complaints were taken to the Administrative Officer and corrective actions were taken for cleaning the Restrooms often.
6. The issues regarding the switch board was considered and it was replaced with a new one.
7. The stated issues were rectified immediately regarding the computer Lab.



A handwritten signature in green ink, appearing to be "R. K. S.", written over a horizontal line.

PRINCIPAL  
SHRI NEHRU MAHA VIDYALAYA  
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